This is usually more relevant to EA than SA



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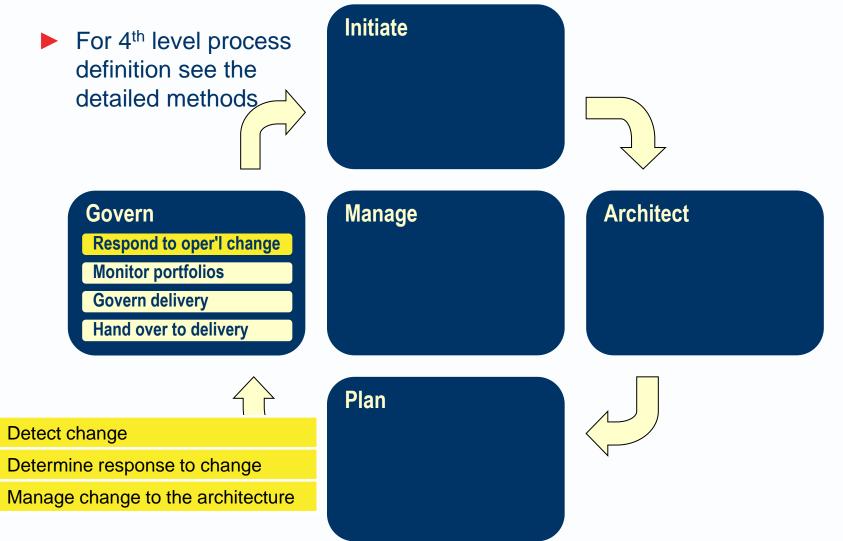
Respond to operational change

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This is usually more relevant to EA than SA

Respond to oper'l change





Approach



- The processes and documentation
- used by architects
- to ensure compliance
- of operational changes
- with overarching architecture and strategy

Approach



Governance depends on the establishment of

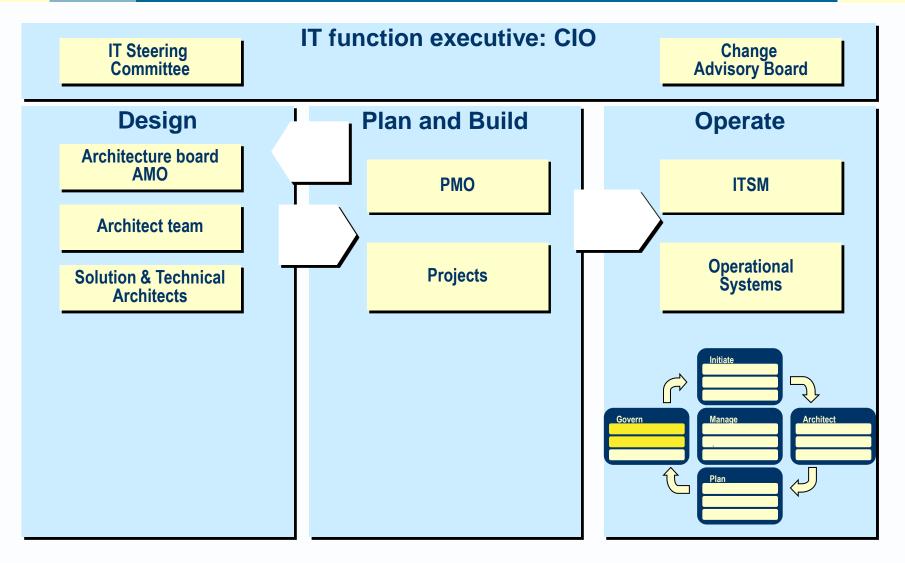
Organisation

- Processes
- Documentation

Governance		
Organisation	Processes	Documentation
Architecture Board Governing architect Compliance reviewers Review administrators	Directive adoption & review Compliance review Waiver Monitor and report Business alignment Environment management	Principles, policies etc. Reference models Contracts Review checklists Review reports Waivers Process definitions

Governance of architecture change during operation

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Architecture board

- CIO and/or programme/project manager(s)
- Enterprise architect or lead solution architect
- Domain specialists (business, data, apps, infrastructure, security)

Change control board levels

- High-level board perhaps meets monthly.
- Middle-level board perhaps meets weekly.
- Low-level board perhaps meets daily.

If the architecture is to be maintained and governed, then

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- Architects must be
 - told of change requests
 - represented on the change management board

Detect change

- Governing architects should
 - Attend wider CAB meetings
 - Detect changes requiring architect attention

Outputs

Change requests (to the architecture)



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Detect change

Determine response to change

Manage change to the architecture

- 1. Apply latest patch for Windows 2003 OS in data centre A
- 2. Change proxy settings
- 3. Change server IP addresses
- 4. Change the firewall policy (reconfigure firewall for new app)
- 5. Change desktop log-in script
- 6. Deploy new app to desktops using SMS automated deployment tool
- 7. Install new monitoring tool on our major mainframe
- 8. Install new instance of SAP
- 9. Install new version of SAP
- 10. Amend address look-up service to provide new address format for Application A

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- 11. Deploy a new bespoke time-recording system for Department D
- 12. Upgrade time-recording system with new remote access functions
- 13. Upgrade all applications to new version of Oracle DBMS
- 14. Upgrade application Y to new version of Oracle DBMS
- 15. Upgrade servers to new more powerful version



- Capture architecture change requests
- Schedule and hold meetings of the Architecture Board or other relevant authority to determine the response
- Outputs
 Impact assessments

See also "Manage change"

Detect change

Determine response to change

Manage change to the architecture

- The organisation, processes and documentation needed to manage changes to an architecture description
- Not different in principle from change management in general



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Detect change

Determine response to change

Manage change to the architecture

Footnote



- "Much of the battle in the Preliminary Phase and Phase A is to establish the EA team as having
 - <u>board-level</u>, <u>strategic</u> and <u>cross-organisational</u> authority,
 - to put in place the <u>top-down</u> <u>command and control</u> <u>structure</u>
 - needed for <u>cross-</u> organisational EA to be successful."

Does the EA team have the authority?



The organisation, processes and documentation you need to evolve a large and complex system safely

► E.g.

an airplane

- a railway network
- the cash machines of a bank.
- the configuration of any software configuration whose integrity is vital, whose results must be perfect.

But

- Costly and bureaucratic
- Slows progress
- Stifles change, agility and continuous improvement



Agile Willing and able to speedily respond to change.

A large and complex system can be built more quickly and cheaply without top-down change control...

If you can accept

- Some temporary integrity and quality failures
- The need to refactor the system configuration

Agile change management is discussed elsewhere



This is usually more relevant to EA than SA

Respond to oper'l change



