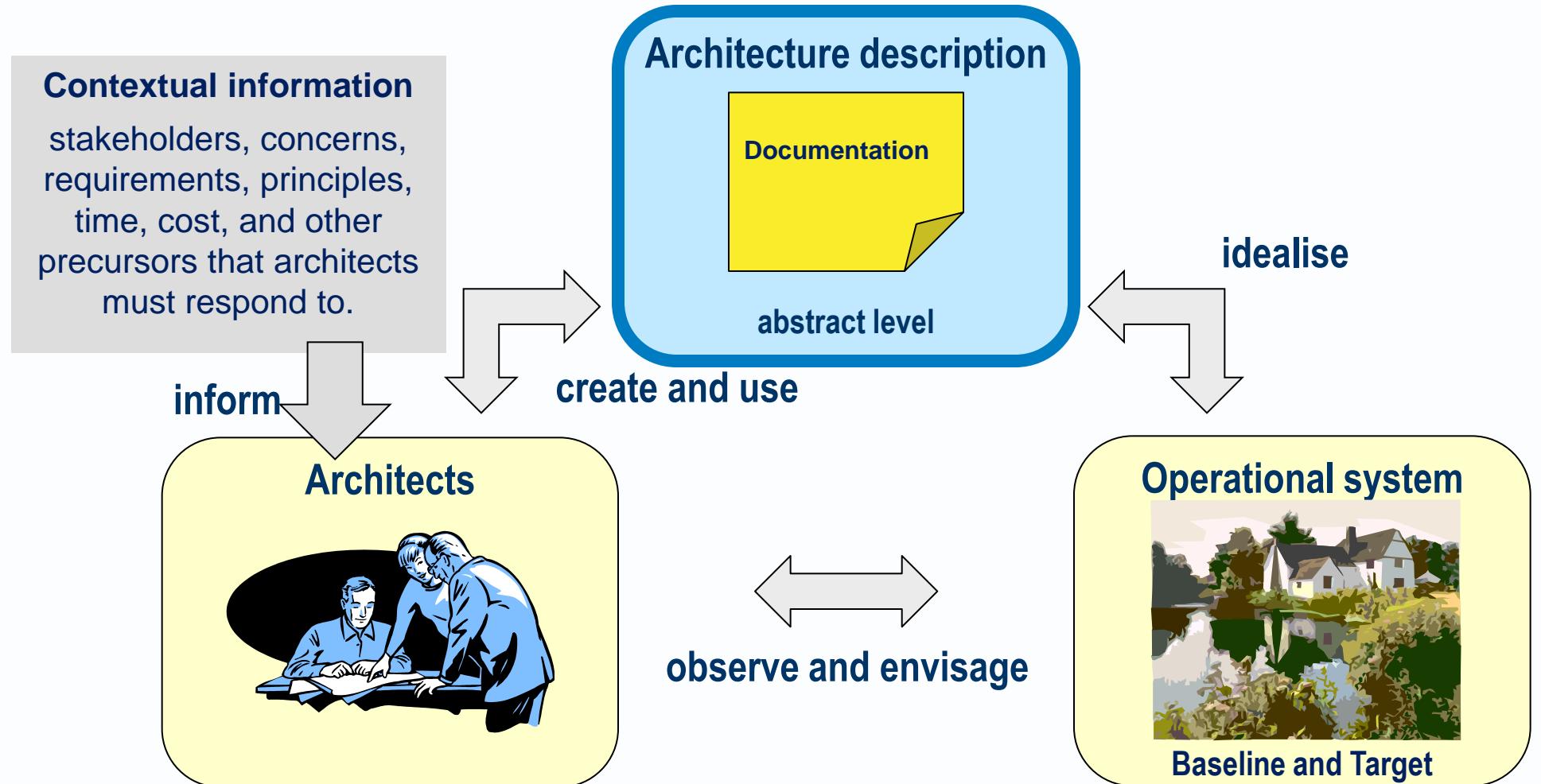


# Avancier Methods (AM) PRODUCTS

## Documentation framework

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# Architects document baseline and target systems



- ▶ **Architectural building blocks - entities like POLDAT**
- ▶ **Architecture models/ artefacts**
  - Catalogues that list architectural entities with attributes
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  - Diagrams that describe and/or relate architectural entities
- ▶ **Architecture models and languages** e.g. ArchiMate, UML, IDEF
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  - Generalised taxonomies and common design patterns

- ▶ CSC's “6 domains of change”

- ▶ Business



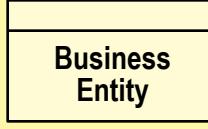
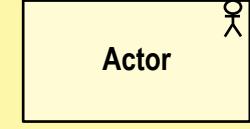
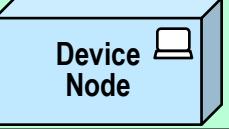
- ▶ Information Systems



- ▶ Infrastructure Technologies



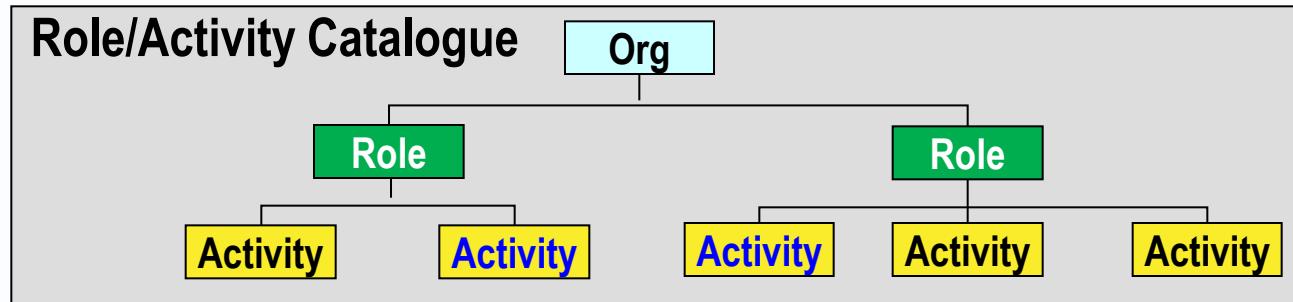
# Architectural entities – commonly documented

Business Layer	Passive structure	Behavior	Active structure
			  
Applications (IS) Layer	 		 
Infrastructure Technology Layer			  

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## Three ways to relate architecture entities in “artefacts”

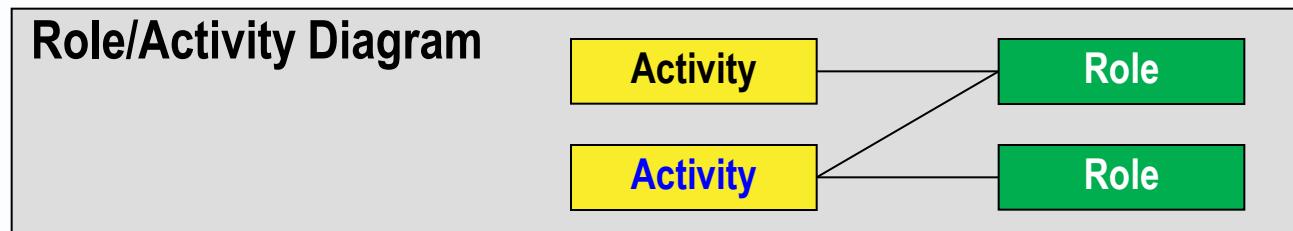
- ▶ A hierarchical catalogue describes one to many relationships well



- ▶ Where a hierarchy has many duplicated elements, a matrix is better

Role/Activity Matrix	Role	Role
Activity	X	
Activity	X	X

- ▶ Where a matrix is large and empty, a network diagram is better



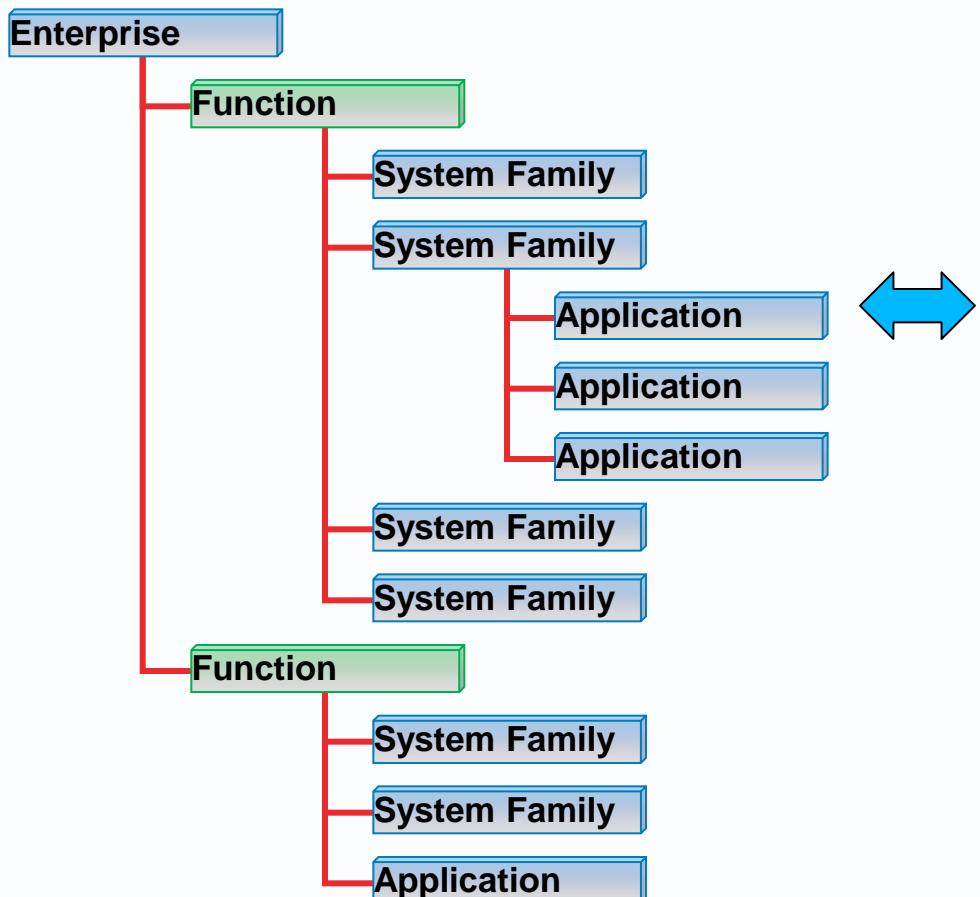
- ▶ Large enterprise have hundreds of applications
- ▶ (Few real catalogues record all the attributes in this template)



<u>Application</u>	<b>Primary key</b>
<u>Application name</u>	
Cost to buy or build	
Cost to run and maintain per month	
Value to the enterprise	
Licence/contract expiry dates	
Status	
Class	
Roles (owners, users, maintainers)	
Business functions/capabilities supported	
Organisation units supported	
Applications/components communicated with	
Data stores accessed	
Networks used	
Hardware/software platform technologies	
Etc.	

# Mapping applications to a functional decomposition

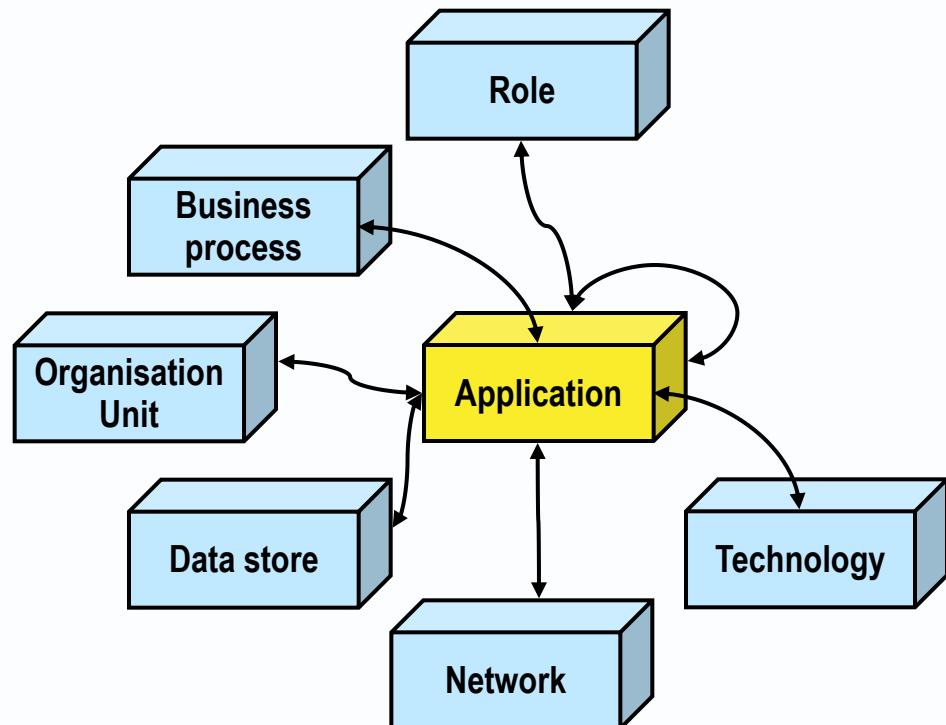
Group application and assign them to high-level business functions



<u>Application</u>
<u>Application name</u>
Cost to buy or build
Cost to run and maintain per month
Value to the enterprise
Licence/contract expiry dates
Status
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Etc.

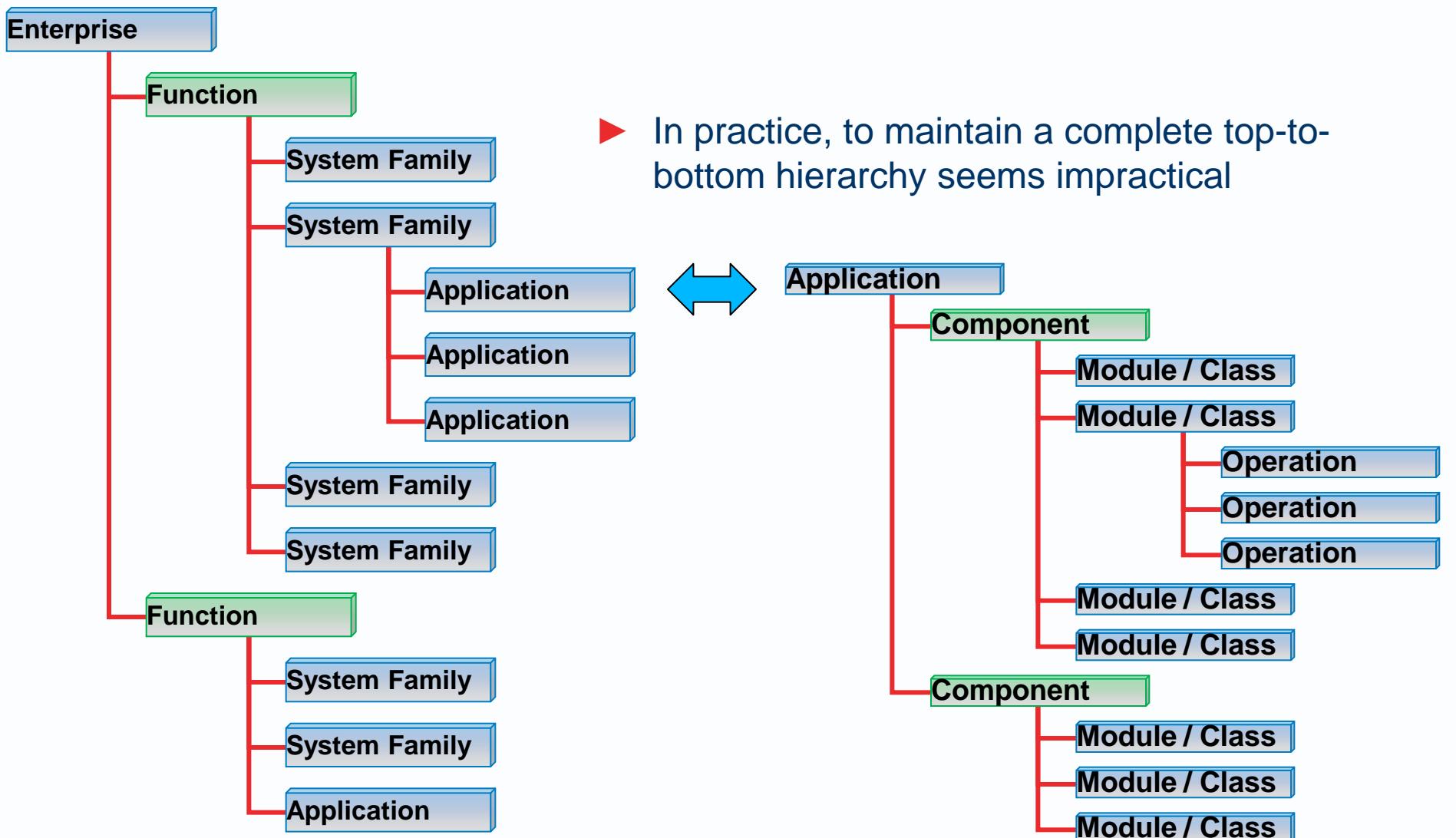
# Some attributes imply relationships to other entities

- Some attributes are “foreign keys”, the primary keys of other Entities



<u>Application</u>	<b>Primary key</b>
<u>Application name</u>	
Cost to buy or build	
Cost to run and maintain per month	
Value to the enterprise	
Licence/contract expiry dates	
Status	
<b>Foreign keys</b>	
Class	
Roles (owners, users, maintainers)	
Business functions/capabilities supported	
Organisation units supported	
Applications/components communicated with	
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Etc.	

# Deep structures are decoupled into distinct catalogues



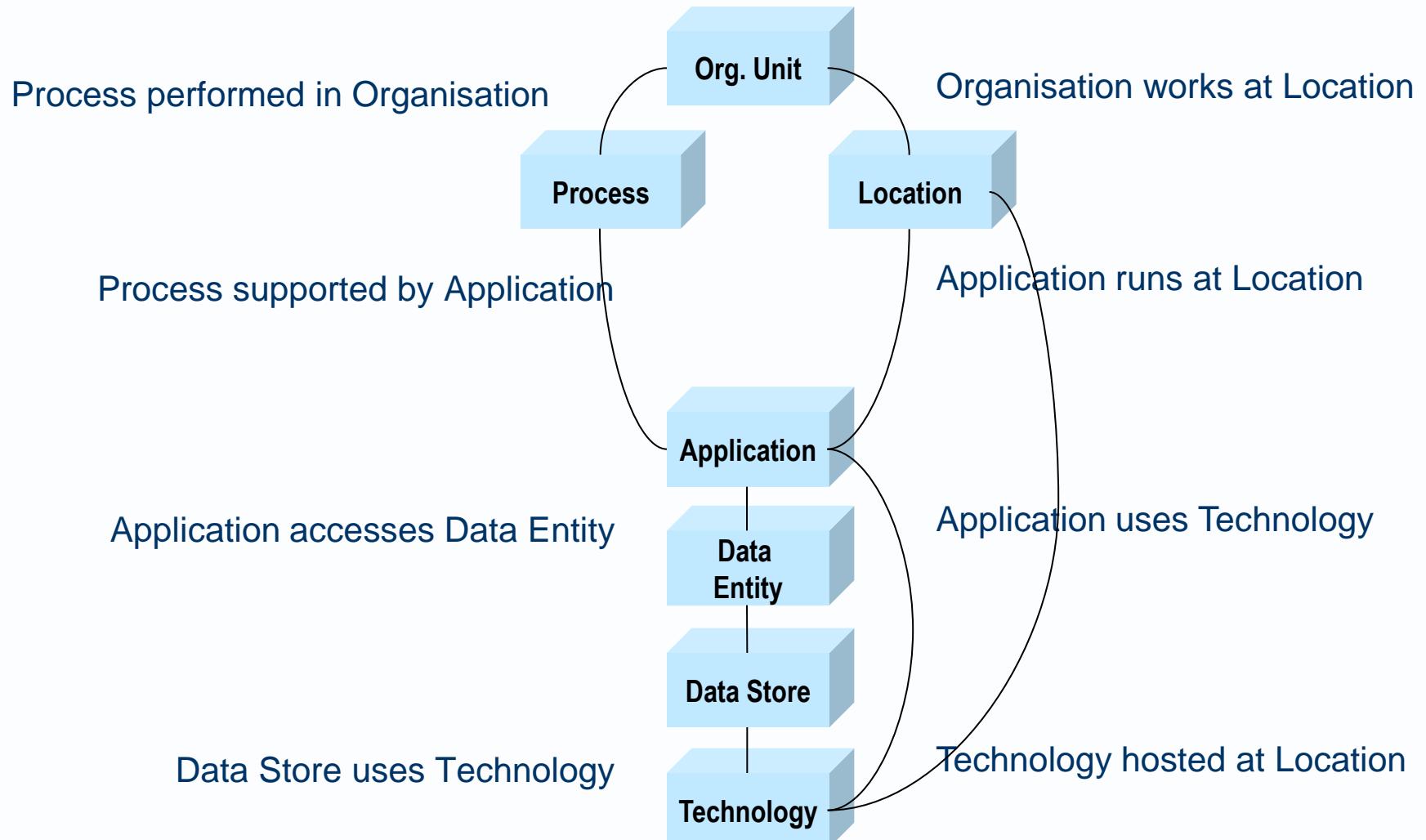
## AM: Catalogues

- ▶ Driver/Goal/Objective catalogue (T)
- ▶ Directive (principle/policy) catalogue (T)
- ▶ Stakeholder catalogue/matrix (T)
- ▶ Technology Standards catalogue (T)
- ▶ Driver or concern catalogue
- ▶ Aim (goal/objective/requirement) catalogue
- ▶ Regulations catalogue
  
- ▶ Organization/Role/Actor catalogue (T)
- ▶ Role catalogue (T)
- ▶ Business Service catalogue (T)
- ▶ Contact Measure catalogue (T)
- ▶ Process / Work / Change / Product catalogue (T)
- ▶ Location catalogue (T)
- ▶ Product, goods or service catalogue
- ▶ Service Level Agreement (service catalogue)
- ▶ Business term or rule catalogue
- ▶ Actor catalogue
- ▶ Location type catalogue
  
- ▶ Data Entity/Data Component catalogue (T)
- ▶ Data Component catalogue
- ▶ Data Entity catalogue
- ▶ Canonical data model: item catalogue
- ▶ Application Portfolio catalogue (T)
- ▶ Interface catalogue (T)
- ▶ Data Flow catalogue
  
- ▶ UIs and APIs catalogue
- ▶ Application Use Case catalogue
- ▶ Service catalogue
- ▶ Qualities of a Service
- ▶ Component catalogue
  
- ▶ Platform Services catalogue (TRM)
- ▶ Technology Standards catalogue (T)
- ▶ Technology Portfolio catalogue (T)
- ▶ Client Device catalogue
- ▶ Server Device catalogue
- ▶ Channel catalogue

You can find all these on the web site

- ▶ **Architectural building blocks - entities like POLDAT**
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# Relating architectural entities (POLDAT after CSC)



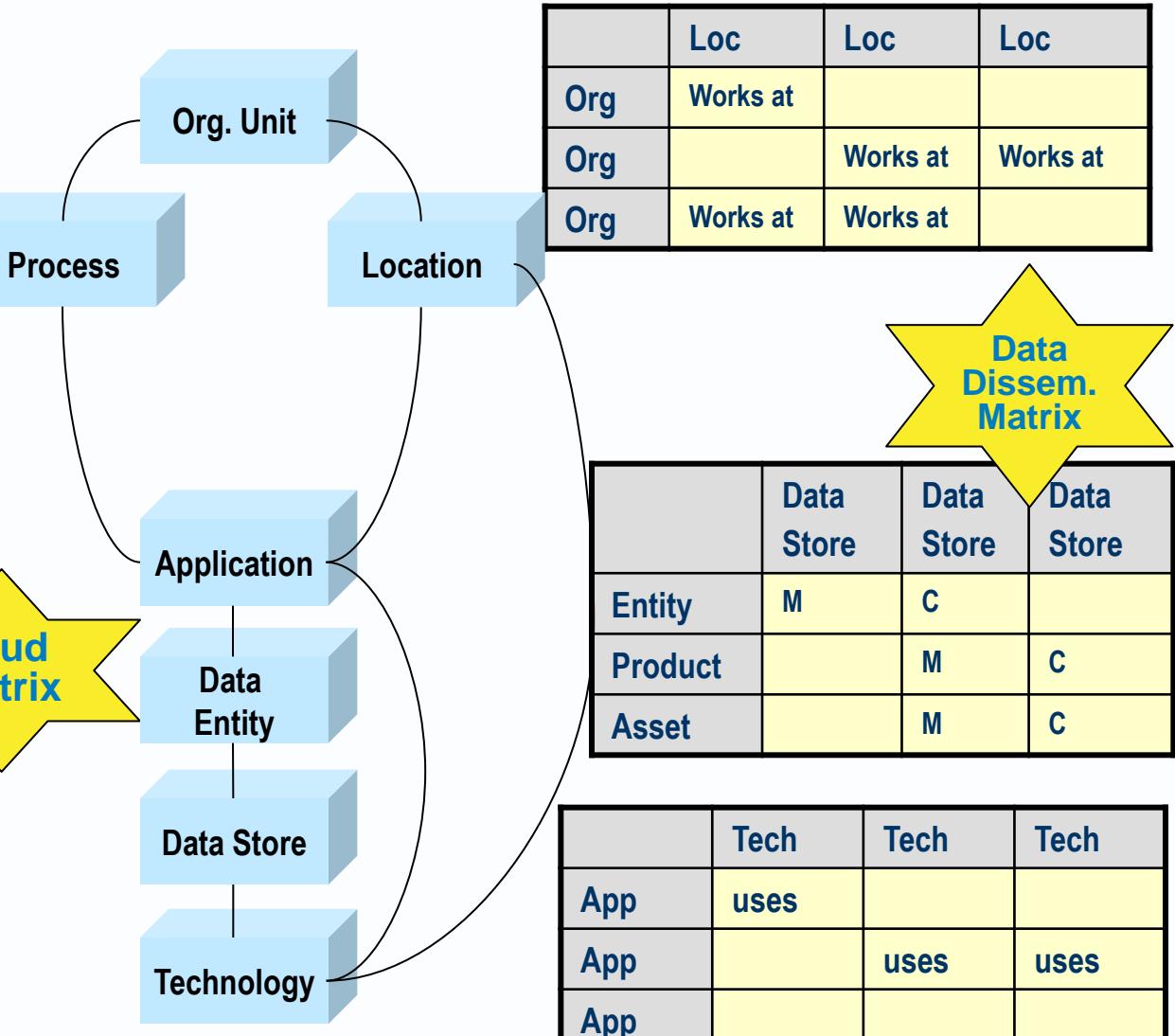
# Inter-entity relationships as tables, grids or matrices

	Process	Process	Process
Org	Performs		
Org		Performs	Performs
Org			Performs

	Process	Process	Process
App	supports		
App		supports	supports
App			supports

	App	App	App
Entity	cru	rud	
Product	crud	ru	r
Asset	r	crud	r

	Tech	Tech	Tech
Data store	uses		
Data store		uses	uses
Data store			



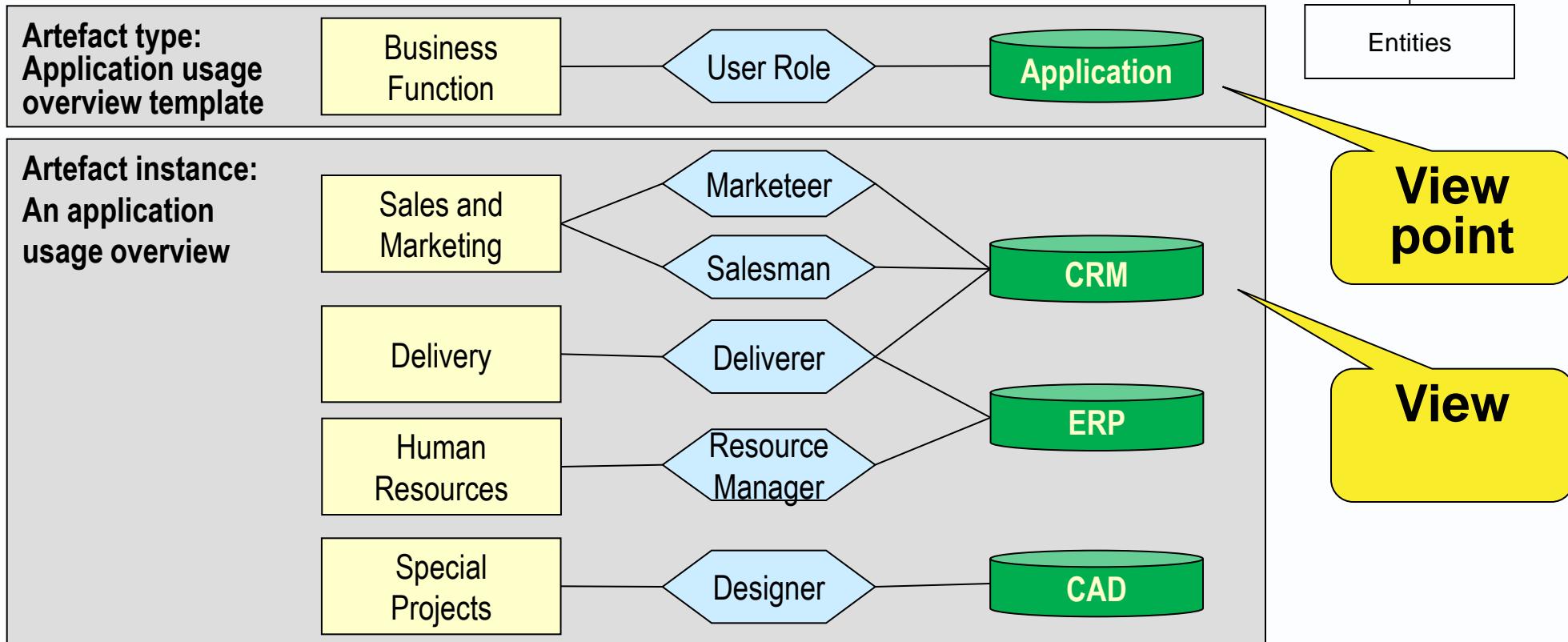
- ▶ Goal or requirements traceability matrix
- ▶ Business Interaction matrix (T)
- ▶ Actor/Role matrix (T)
- ▶ Organisation/Location matrix
- ▶ Organisation/Activity matrix
- ▶ Business process/Use case matrix
- ▶ Data Entity/Business Function matrix
- ▶ Application/Individual matrix (T)
- ▶ Data Dissemination matrix
- ▶ Application/Organization matrix (T)
- ▶ Role/Application matrix (T)
- ▶ Application/Function or Activity matrix (T)
- ▶ Application Interaction matrix (T)
- ▶ Application/Technology matrix (T)
- ▶ Data component/Technology matrix

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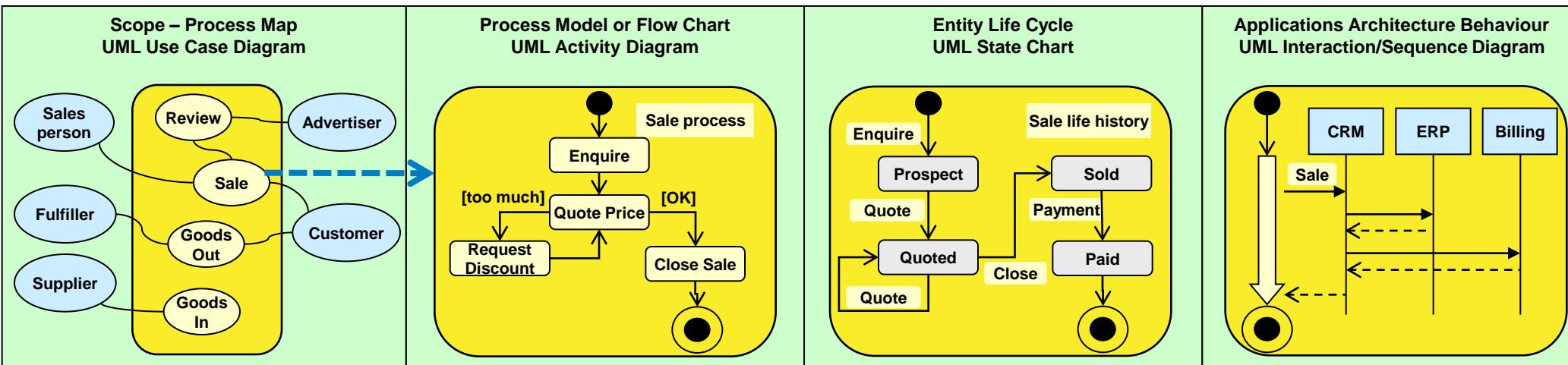
# Relating architectural entities in a diagram

- ▶ An enterprise architect can go a long way with
  - Hierarchical structures of Entities
  - Mappings between Entities in Matrices
- ▶ But a diagram is often more economical and easier to validate.

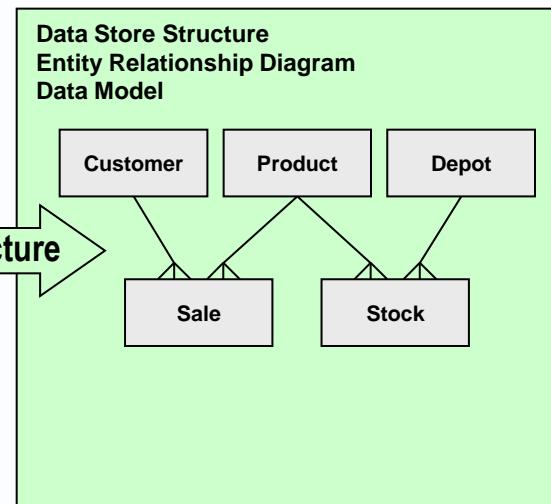
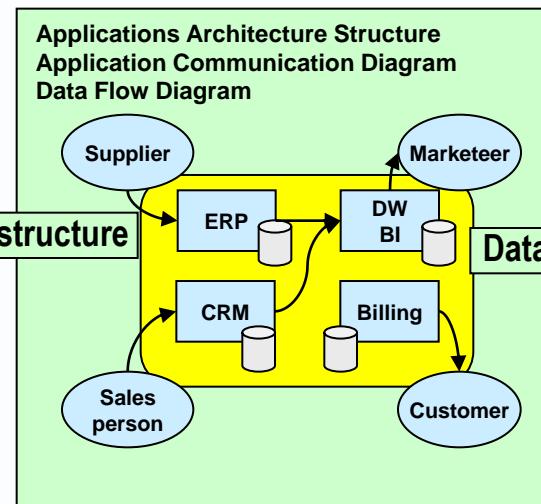
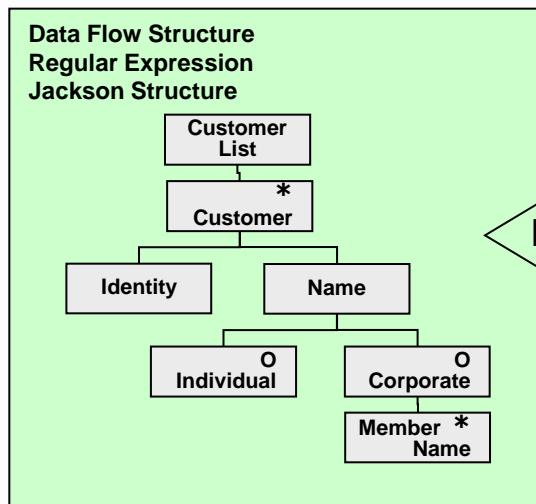
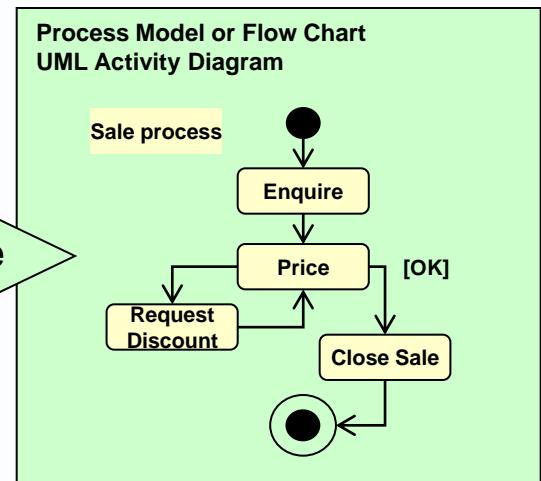
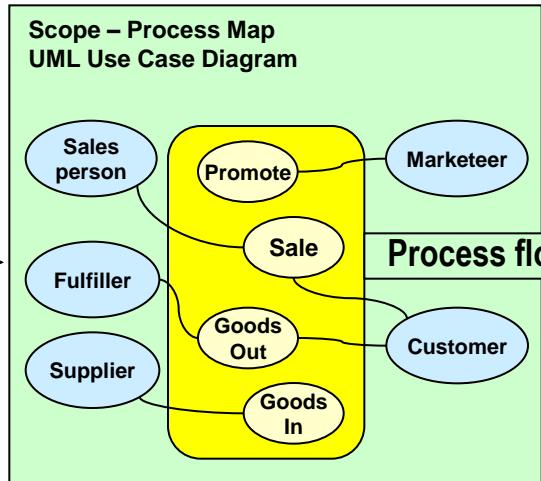
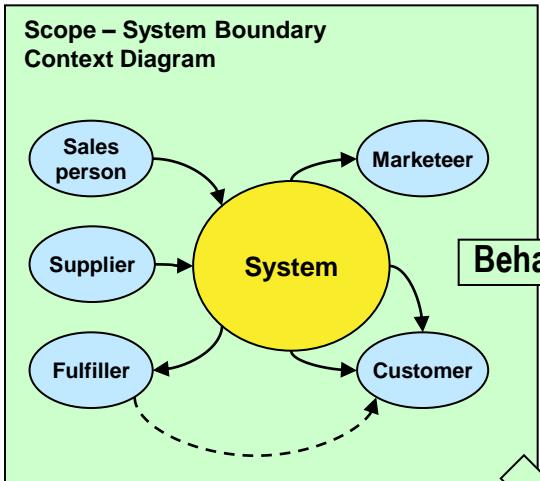


# Diagrams that show behavioural views of system

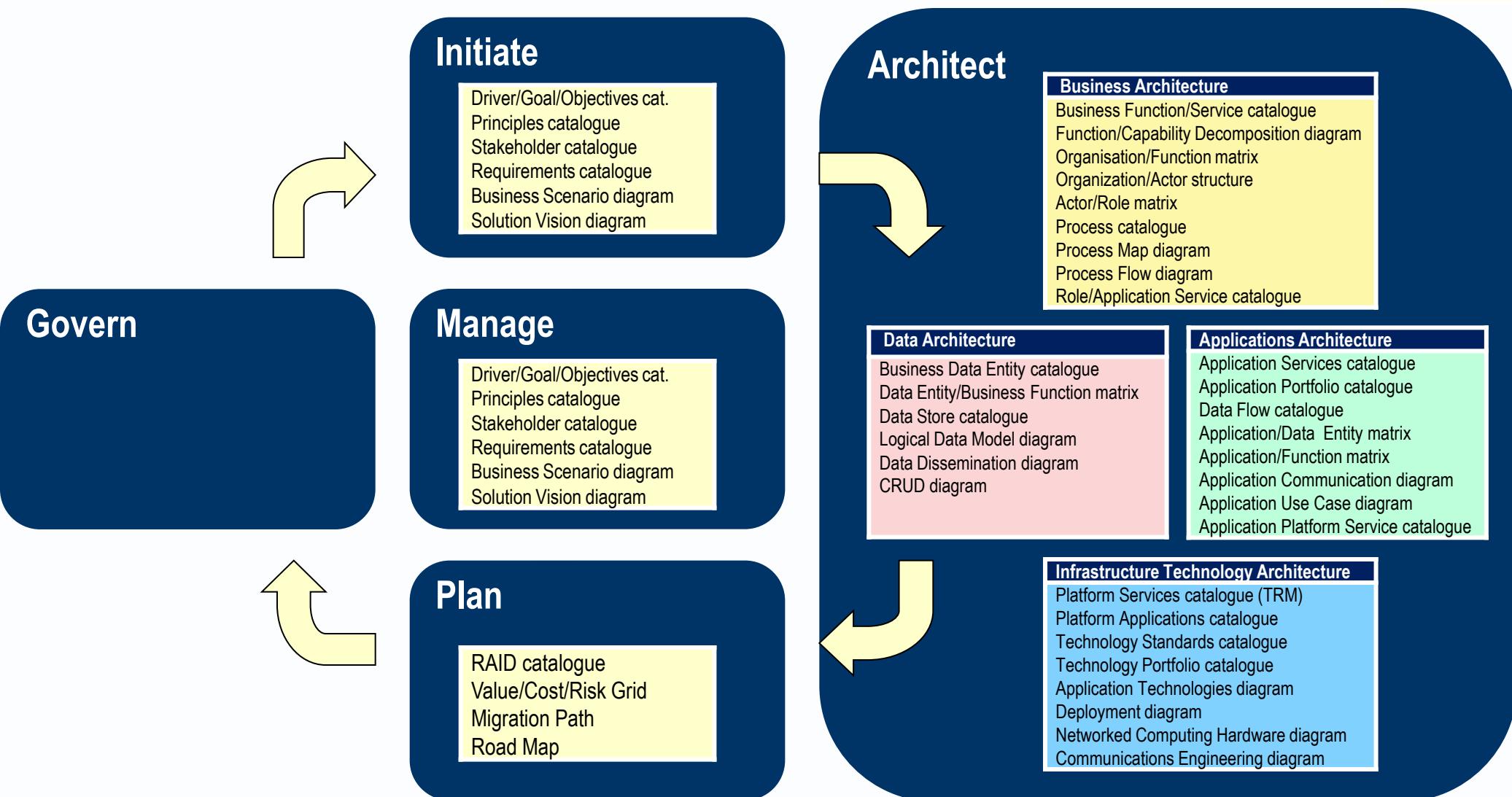
- ▶ A process has a time dimension; it runs from start to end



# Diagrams form inter-related views of an architecture

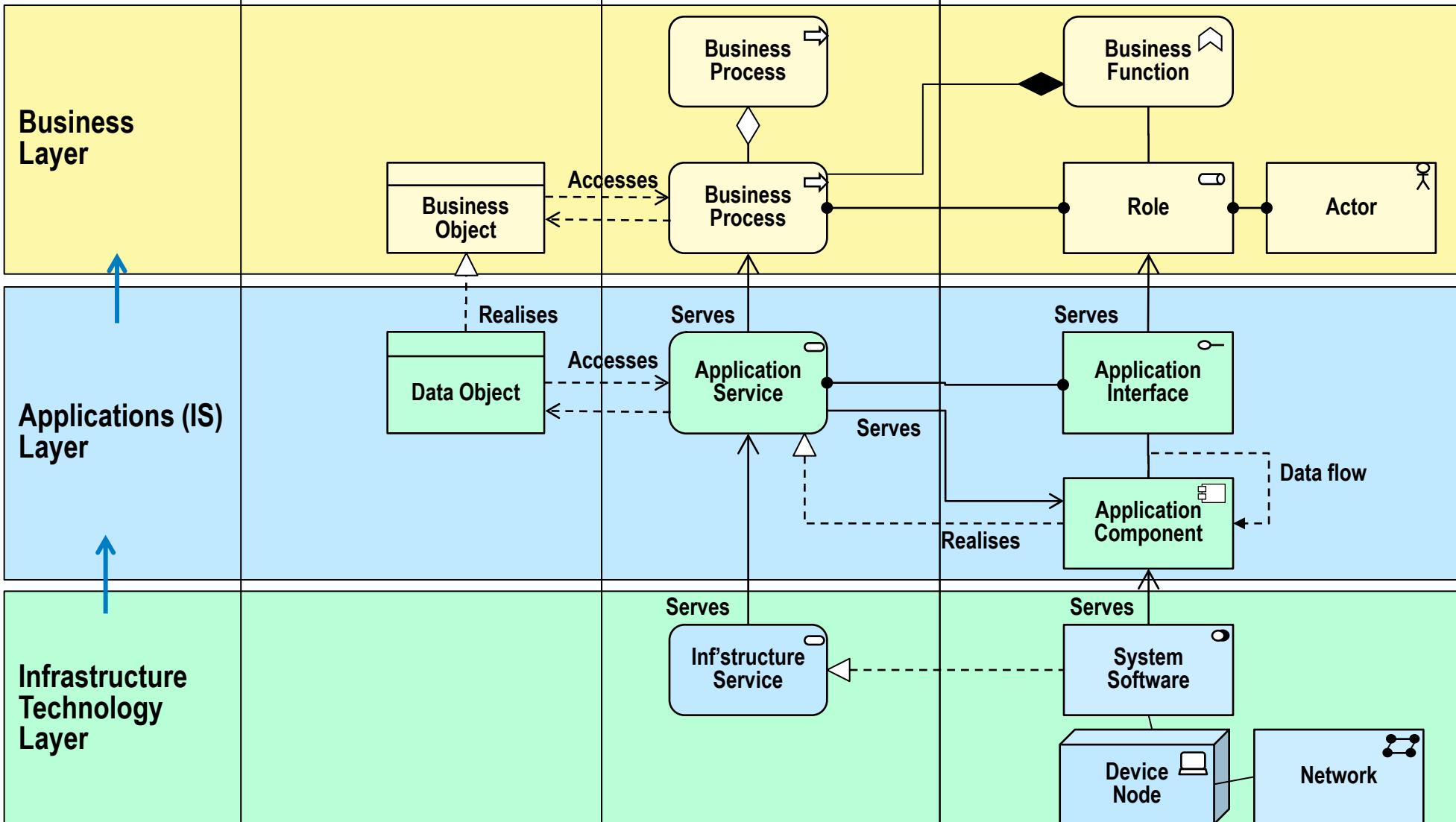


# Architecture Artefacts mapped to the AM process



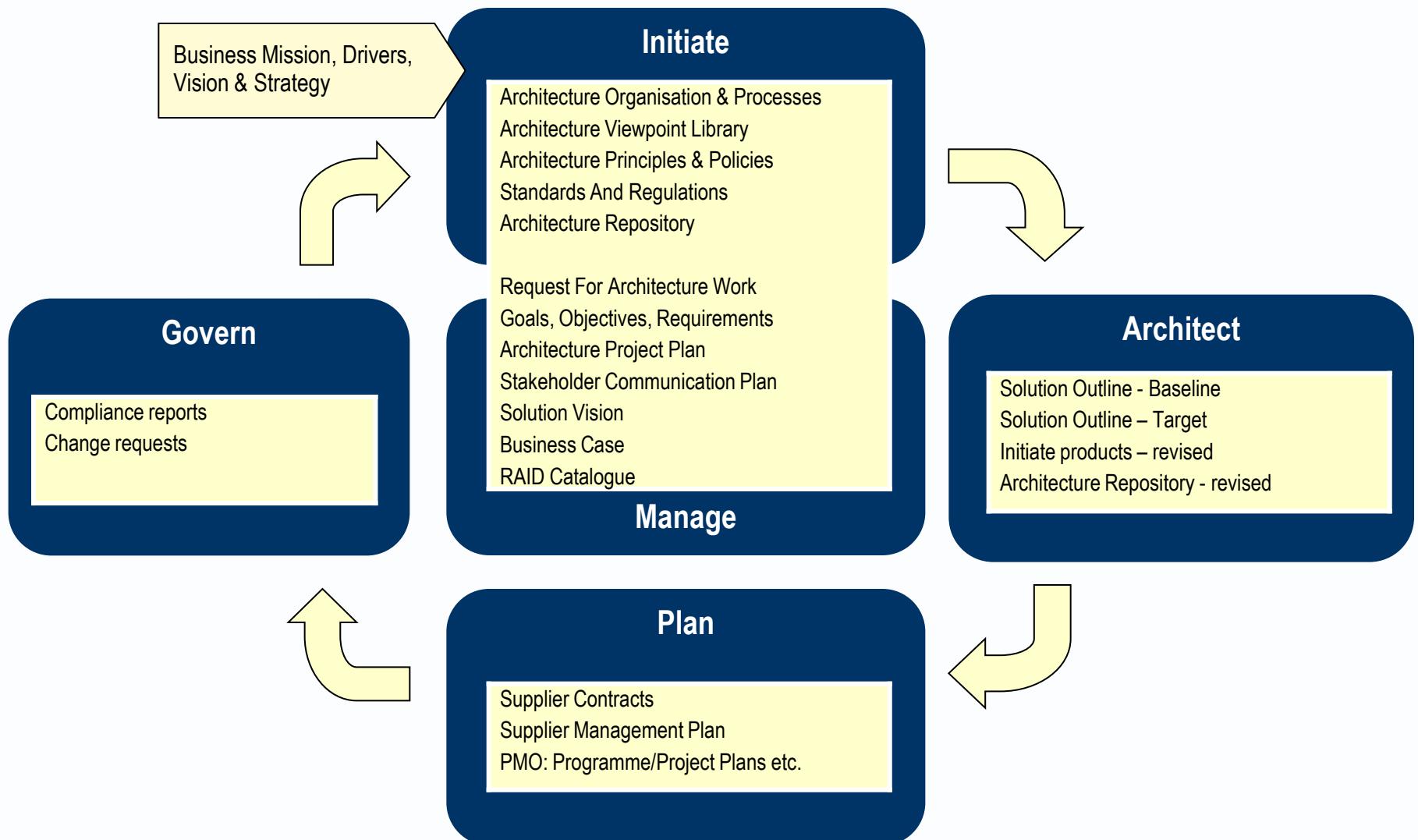
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# ArchiMate symbols – a selection



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# Architecture Deliverables mapped to the AM process



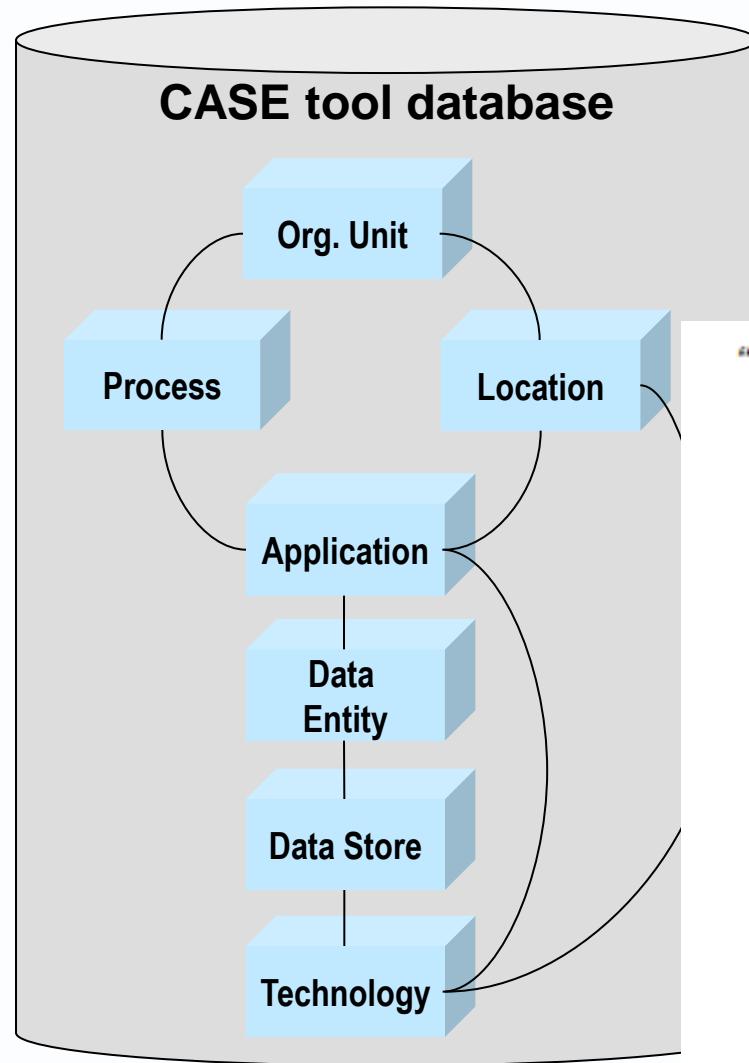
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# How architecture description develops

- ▶ You start off writing a deliverable as one document
- ▶ You write sections covering business, apps and technology concerns, mentioning entities such human roles and processes, apps and technologies
- ▶ You insert various artefacts (tables and diagrams) to show the relationships between the Entities
- ▶ The artefacts refer to the entities by name
- ▶ You describe the entities more fully in catalogues in appendices
- ▶ You divide the document into documents for different stakeholders with different concerns
- ▶ Your overall description has now become so complex and distributed that you turn the appendices into a set of spreadsheets (a repository) from which you copy content into deliverables for stakeholders to read.

# Architecture descriptions can be stored in a repository

- ▶ Clinger Cohen Act 1996 says a Fed. Gov. Agency must “maintain an IT architecture repository”



- ▶ From marketing of IBM's Rational System Architect

*“You can't overstate the value of having a body of knowledge accessible in a central repository. In a split second, all stakeholders can find all the information they need in a consistent format, and they can view it in the way that enables them to do their job effectively. As a result, Dubai Customs has increased its agility and its ability to respond to new opportunities.”*

—Fadi Hindi, head of strategic IT planning and enterprise architecture, Dubai Customs

# POLDAT entities documented using ARIS tool

ARIS Express 1.0 (Beta 1)

File View Help

ARIS Express ARIS Community www.ariscommunity.com

We ❤ BPM ARIS Community

Model types

► Organisation

Organizational chart  
Represents organizational structures. Enables you to illustrate the relationships between organizational units, roles, and persons.

► Process

Business process  
Describes a process as a sequence of events and activities (Event-driven process chain, EPC). You can add more detailed information by using organizational units, IT systems, and data.

► Technology

IT infrastructure  
Shows the IT infrastructure of your organization. Enables you to represent networks, including hardware and IT systems.

General diagram  
Provides a selection of graphic elements to which you can assign any meaning. You can collect ideas, or represent topics that are not covered by any other model.

► Process

Process landscape  
Gives an overview of the value-added processes in a company. Also serves to represent hierarchies.

► Data

Data model  
Illustrates data structures by means of data units (entities), including their relationships and properties.

► Application

System landscape  
Shows the IT systems your organization uses and the areas (application domains) into which they can be divided.

Recently used models

organizational chart.adf process overview.adf system landscape.adf

IT infrastructure.adf order process.adf order data.adf

Location

# There is no best CASE tool for Enterprise and Solution Architecture



- ▶ Different tools are strong in different areas.

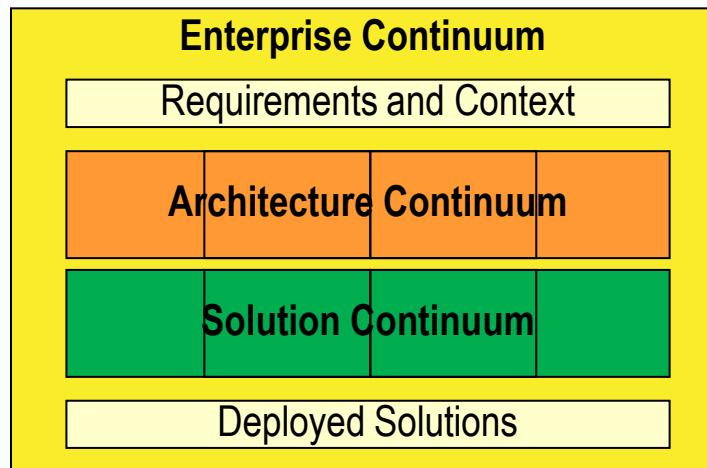
# From “The best EA tool?” at [avancier.website](http://avancier.website) for discussion

TOOL	COMPANY	Typical class comment
ABACUS	Avolution	
Alfabet	Software AG	EA and Portfolio management
Archi	<a href="http://archi.cetis.ac.uk/">http://archi.cetis.ac.uk/</a>	Free
Architect	Bizzdesign	Friendly to ArchiMate and TOGAF
ARIS	Software AG	Process model oriented
Casewise	Casewise	Clunky (rumour of integration with ERwin)
Enterprise Architect	Sparx Systems	Cheap, adequate at project level
ERwin	CA Technologies	Data modelling (rumour of integration with Casewise)
MagicDraw	No Magic	UML modeller - popular with Java developers
Mega	Mega	Multi-faceted upper CASE tool
MooD Transformation Technology	MooD	Management-oriented upper CASE tool
Navigate, Insight and Architect,	Troux Technologies	Multi-faceted upper CASE tool
ProVision	Open Text (ex Metastorm)	Process model oriented
Rational software architect	IBM	Developer-oriented lower CASE tool
Rational system architect	IBM	Clunky upper CASE tool
Visio / I-Server	Microsoft / Orbus Software	Good for Visio users
Visual Paradigm	Visual Paradigm	Data models and UML, imports Visio

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- ▶ Ways of classifying architectural documentation so you file and retrieve elements of it
- ▶ Nothing more or less than pigeon holes for artefacts (catalogues, matrices, diagrams)

## TOGAF's Enterprise Continuum



## Zachman Framework

	Columns - questions					
Rows - reification	What	How	Where	Who	When	Why
Scope <a href="#">Contexts</a>						
Business <a href="#">Concepts</a>						
System <a href="#">Logic</a>						
Technology <a href="#">Physics</a>						
Component assemblies						
Operations <a href="#">Instance classes</a>						

# 1<sup>st</sup> classification - TOGAF's "Enterprise Continuum"

- ▶ Rows = levels of idealisation
- ▶ Columns = levels of generalisation.

Generalisation Idealisation	Foundation (Universal)	Common Systems (Fairly generic)	Industry (Fairly specific)	Organisation (Uniquely configured)
Requirements and Context				
Architecture Continuum (Logical Models)	Foundation Architecture	Common System Architecture	Industry Architecture	Organisation Architecture
Solution Continuum (Physical Models)	Foundation Solutions	Common System Solutions	Industry Solutions	Organisation Solutions
Deployed solutions				



- ▶ Architects can assign each description artefact to a cell of the schema, then use the schema as an index to find models/ artefacts in a repository.

## 2<sup>nd</sup> classification - Zachman framework

Zachman Framework v3		What	How	Where	Who	When	Why
Idealisation	Stakeholder perspective	Inventory sets	Process flows	Distribution networks	Responsibility assignments	Timing cycles	Motivation intentions
Scope Contexts	Executive	List inventory types	List process types	List distribution types	List responsibility types	List timing types	List motivation types
Business Concepts	Business management	Business entities & relationships	Business & input output	Business location & connection	Business role & work product	Business interval & moment	Business ends & means
System Logic	Architect	System entities & relationships	System & input output	System location & connection	System role & work product	System interval & moment	System ends & means
Technology Physics	Engineer	Technology entities & relationships	Technology input & output	Technology & location connection	Technology role & work product	Technology interval & moment	Technology ends & means
Tool components	Technician	Tool entities & relationships	Tool input & output	Tool location & connection	Tool role & work product	Tool interval & moment	Tool ends & means
Operations - Instance classes	Enterprise	Operations entities & relationships					

## WHY?

Contextual

## WHAT?

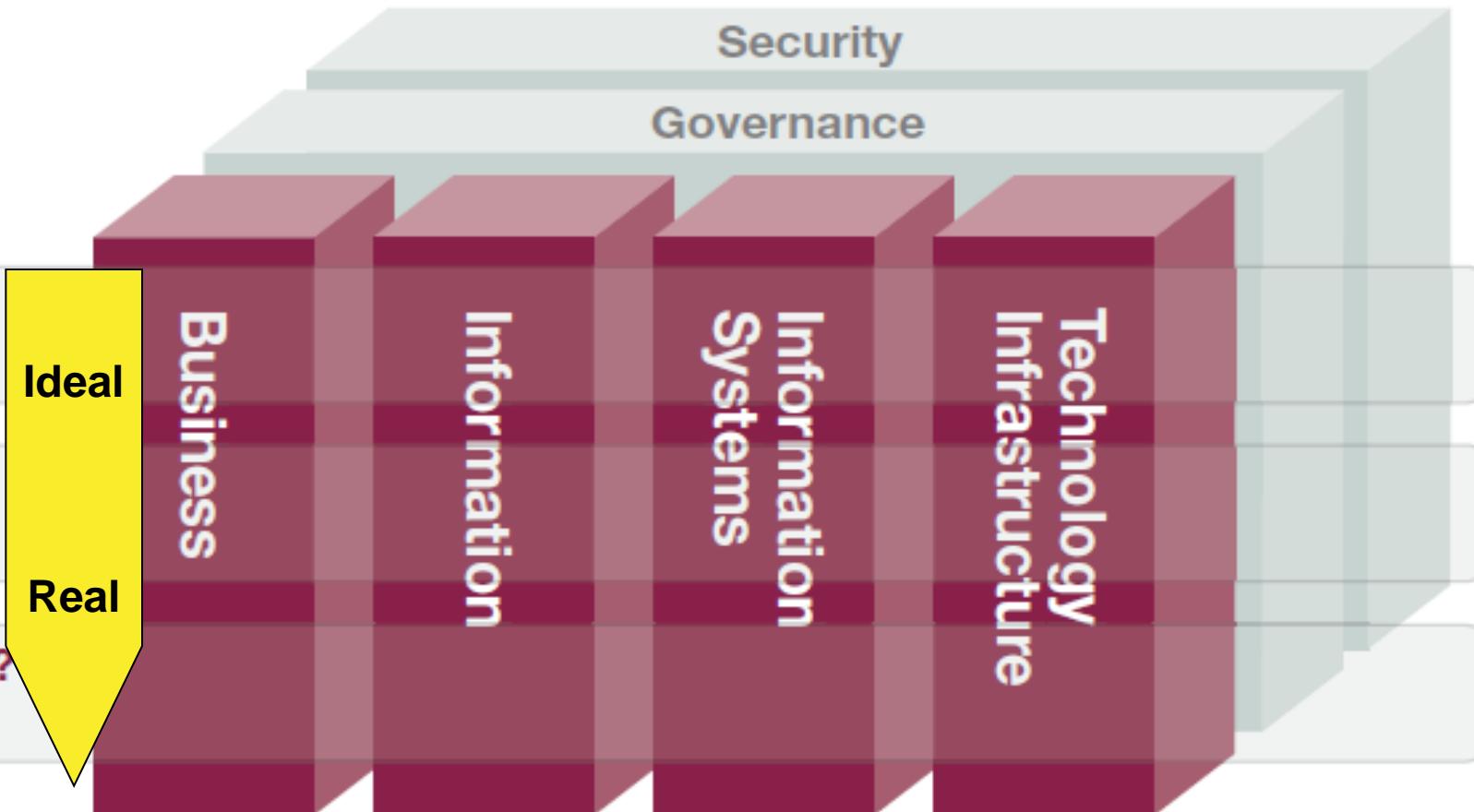
Conceptual

## HOW?

Logical

## WITH WHAT?

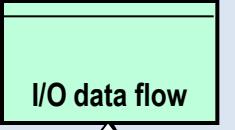
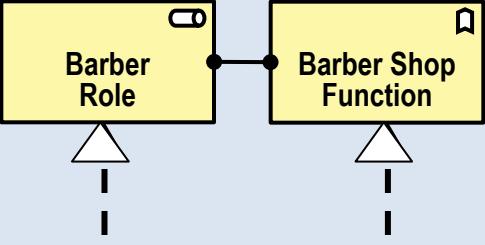
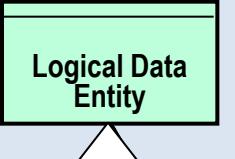
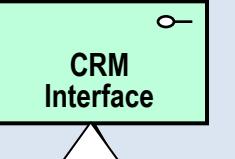
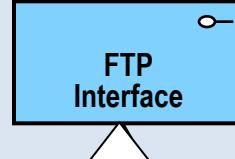
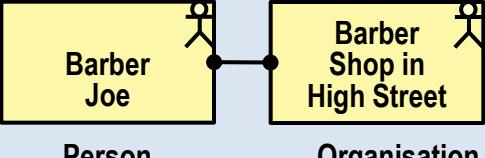
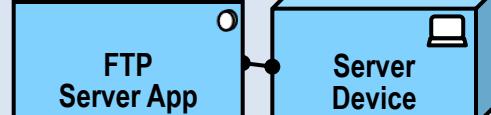
Physical



# AM classification by Architecture Domain and Aspect

Domain Aspect	Business	Data/Information	Applications	Infrastructure technology
Required behaviour	Business service Business process	I/O Data flow	Application service	Platform service
Logical Structure or Interface	Business function Role	Data entity	Application interface	Platform interface
Physical Structure	Organisation unit Actor	Data store	Business application	Platform application

# AM classification by Architecture Domain and Aspect

Domain Aspect	Business	Data/Information	Applications	Infrastructure technology
Required behaviour	 <b>Haircut</b>	 <b>I/O data flow</b>	 <b>Record Sales Prospect</b>	 <b>Get File</b>
Logical Structure or Interface	 <b>Barber Role</b> — Barber Shop Function	 <b>Logical Data Entity</b>	 <b>CRM Interface</b>	 <b>FTP Interface</b>
Physical Structure	 <b>Barber Joe</b> — Barber Shop in High Street Person — Organisation	 <b>Database Table</b>	 <b>Sales force.com</b>	 <b>FTP Server App</b> — Server Device

# AM classification by Architecture Domain and Architect Level

Domain Level	Business	Data/Information	Applications	Infrastructure technology
Enterprise level	<b>Enterprise/Business</b> Standardisation & integration of business roles & processes Business function/capability hierarchy Business products & services catalogue Business processes and roles Etc.	<b>Enterprise/Data</b> Data standardisation & integration Data store & data flow catalogues Maps data to business functions Business data model & views of it Canonical data model(s) Core business data entity life cycles Etc.	<b>Enterprise/Apps</b> Business app standardisation & integration Business app portfolio/catalogue Maps business apps to business functions Business app life cycles and road maps Etc.	<b>Enterprise/Platform</b> Platform standardisation & integration Platform technology portfolio/catalogue Platform services portfolio/catalogue (TRM) Platform technology life cycles and road maps Etc.
Solution level	<b>Solution/Business</b> For a required system/solution: Business services Business processes and roles Mappings to goals & locations Requirements catalogues Use case diagrams and definitions Outline UI (or other I/O) designs Etc.	<b>Solution/Data</b> For a required system/solution: Maps data to processes and roles Logical data models CIA requirements Data qualities/meta data Etc.	<b>Solution/Apps</b> For a required system/solution: Maps use cases to processes and roles Maps business apps to use cases Design for NFRs Coarse-grained app components Coarse-grained sequence diagrams Etc.	<b>Solution/Platform</b> For a required system/solution: Maps platform to business apps Platform technology definitions Client & server node definitions Design for NFRs Outline deployment diagrams Outline network diagrams Etc.
Software & technical level	<b>Software/Business</b> Detailed use case definitions Detailed UI designs Governs UI implementation Etc.	<b>Software/Data</b> Detailed database design Detailed message design Governs database administration Etc.	<b>Software/Apps</b> Detailed (fine-grained) software design Governs software development Etc.	<b>Software/Platform</b> Detailed deployment diagrams Detailed network diagrams. Governs platform and network configuration Etc.

# AM classification by Division and Interest (sketch only)

Division Concern	Business architecture	Software architecture	Technology architecture	Managed Operations
Aims	Business goals, constraints & standards	App. requirements constraints & standards	SLRs, constraints & standards	SLAs
Stakeholders	Customers, suppliers, employees etc.	Application users, maintainers etc.	IT users, operators etc.	IT users, suppliers etc.
Processes	Business processes and use cases	Development processes, patterns & standards	IT architecture definition	ITIL processes
Organisations	Business departments	SI department	IT architecture dep't	IT services management
Locations	Customer, supplier & employee locations	Application user & developer locations	Client and server device locations	Client and server device locations
Data	Products, services & information of all kinds	Data flow and data store formats	System management data, thresholds, etc.	Change requests, incident logs etc.
Components	Organisation units and roles/actors	Applications and components	Deployable artefacts	Deployed artefacts
Technologies	Business environment & equipment	Development & test environments	Production & DR environments	Server and network management tools
Plans	Business change estimates & plans	Application /Data change estimates & plans	Platform change estimates & plans	IT change management

- ▶ [a pattern] an abstract structure or classification used to create more specific models.
- ▶ It can be a structure of components, processes or data elements.
- ▶ It is sometimes applicable to a particular industry or business domain.
- ▶ It can act as a design pattern
- ▶ FEA - US federal government
- ▶ APQC - generic business
- ▶ BIAN - banking
- ▶ SCOR - supply-chain businesses
- ▶ ProAct - retailers
- ▶ TMF for telecoms
  - eTOM – Business Architecture
  - SID – Data Architecture
  - TAM – Applications Architecture
- ▶ Industry canonical data models
- ▶ Open Group
  - TOGAF's III-RM
  - TOGAF's TRM
  - IT4IT for ITSM

# How to build your own two-dimensional EA framework?

- ▶ Pick 2 of the 5 scales below, and draw a matrix
- ▶ Then assign roles, activities and deliverables to the cells

Focus	Time	Abstraction by...		
		Composition	Idealisation	Generalisation
Domain	State	Coarse-grained	Ideal	Generic
Business	Change request	Coarse-grained	Ideal	Generic
Business	Baseline	Enterprise	Conceptual	Foundation
Data	Transition 1	Segment	Logical	Common System
Applications	Transition n	Solution	Physical	Industry
Technologies	Target	Detailed Design	Deployed Solutions	Organisation
Technology	Change delivery	Fine-grained	Real	Specific